

CHANGE HEALTHCARE

Insight. Innovation. Transformation.



Revenue Cycle Integration

Simplify Electronic Claims and Payment Services

Our Intelligent Healthcare Network™ gives you access to the largest financial and administrative network in the U.S. healthcare system. This means you can schedule appointments, check eligibility, submit and track claims, receive electronic remittance advice, and send patient statements with one application, saving valuable time and money.

Our innovative reporting and analytics tools give you complete visibility and tracking from claim submission through payment, so you can see where your revenue is anytime during the claim lifecycle. All this is backed by service and support tools 24/7.

The deep integration with eClinicalWorks and Change Healthcare will empower you to effortlessly utilize scheduled tasks within your eClinicalWorks application to manage day-to-day batch eligibility, claims, remits, and patient statements.

Improve Electronic Transaction Processes to Reduce Costs and Increase Cash Flow

When it's easier for patients to pay their bills, physicians are more likely to collect their full amount while helping patients reduce their debt load

Provider Complete

Provider Complete gives you direct access to experts and full-service support. Our solution handles provider enrollment and performs first-level support directly with you, giving you the fastest path to resolution.

Eligibility and Benefits Verification

Our extensive payer network and eClinicalWorks applications connect you to payers directly to verify patient eligibility before services are rendered, eliminating wasted time and simplifying workflow. Insurance eligibility with a payer can be checked for all patients for a specified time period, or you can check appointments in real time.

Electronic Claim Submission

You can automatically submit claims electronically from your eClinicalWorks software. Change Healthcare compiles claim information during processing and presents it in an easy-to-use application for tracking through the adjudication process. End-to-end transparency and claim status tracking enables you to easily identify claim rejection trends with up to 15 months of historical data. Dashboard views give you visibility into the overall health of your claim activity. Use the mobile application to identify trends or potential issues at any time.

Electronic Remittance Advice

Change Healthcare connects to hundreds of payers and filters Electronic Remittance Advice transactions into your eClinicalWorks system in standardized formats. This automation improves the consistency of cash flow, while saving time and more effectively using practice resources by electronically posting payments directly into patient accounts.

Patient Statements

Our statements and invoices are designed to cut processing costs by shortening the time it takes to get a statement from you to your patient, and is integrated into your eClinicalWorks workflow from the account lookup screen.

Learn more today, call 866.745.4954 or [email providersolutions@ChangeHealthcare.com](mailto:providersolutions@ChangeHealthcare.com)



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About Change Healthcare

Change Healthcare (Nasdaq: CHNG) is a leading independent healthcare technology company, focused on insights, innovation and accelerating the transformation of the U.S. healthcare system through the power of the Change Healthcare Platform. We provide data and analytics-driven solutions to improve clinical, financial, administrative, and patient engagement outcomes in the U.S. healthcare system.

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