

CHANGE HEALTHCARE

Insight. Innovation. Transformation.

Patient Billing and Statements

Helping to Improve Cash Flow



With Change Comes Opportunity

Billing Solutions Made Easy

eClinicalWorks has partnered with Change Healthcare to provide accurate and easy-to-understand paper statements designed to enable quicker patient payments and accelerate your outbound billing. Automated patient statements help you save time and money while making billing and collection easier to manage so you can focus on your patients.

Fast, Effective, Economical Statement Printing

Patient Billing and Statements Verifier uses the Pitney Bowes® IntelliJet 30 Printing System, which offers 1200 x 600 dpi at a blinding 1,380 pages per minute. Change Healthcare statement printing and mailing can improve cash flow through prompt, easy-to-understand billing.

Accelerated Delivery

The Pitney Bowes® IntelliJet 30 Printing System allows Change Healthcare to perform a logical pre-sort to combine postal codes before printing, which bypasses the delay normally created by the USPS®'s process of sorting each piece. This pre-sort, along with our ability to scale to an organization's needs, helps us to deliver discounted postage rates. Since this system eliminates the need for preprinted forms, your statement printing, processing, and customer receipt are accelerated to encourage faster payments. Getting statements to patients more quickly helps you get paid faster.

Ease Your Returned-Mail Burden

By using Address Cleansing Services featuring USPS® NCOALink® technology, outdated patient address information is corrected before it enters the mail stream.

Is Increasing Your Cash Flow Important to You?

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Features

- Advanced pre-sorting software
- Advanced address cleansing system
- Secure and confidential statements
- Employs 32-bit application
- Offers group transmission for multiple divisions

Compare Your Costs and Get Started!

Please see below for the cost analysis of processing your statement internally or through Change Healthcare Patient Statements.

Expense Item	Current Item	Change Healthcare Patient Statements
Statement/Self-Stuff Mailer	\$0.25	Included
Mailing Envelopes	\$0.13	Included
Return Envelopes	\$0.13	Included
Postage	\$0.55	Included
Labor/Overhead/Printers	\$0.73	Included
Total Cost Per Bill:	\$1.79	\$0.658*

Benefits

- Provides clear, accurate, and concise financial statements
- Can help improve cash flow through prompt billing
- Can help reduce bad debt by decreasing undeliverable mail
- Supports an improved customer experience by using statements that enhance and align with your brand
- Speeds collections using the most current address information available
- Increases your billing process efficiency

Note: Postage deposit required prior to installation. *Extra pages, duplex printing, and NCOALink® are available at an additional fee.



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About Change Healthcare

Change Healthcare (Nasdaq: CHNG) is a leading independent healthcare technology company, focused on insights, innovation and accelerating the transformation of the U.S. healthcare system through the power of the Change Healthcare Platform. We provide data and analytics-driven solutions to improve clinical, financial, administrative, and patient engagement outcomes in the U.S. healthcare system.

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