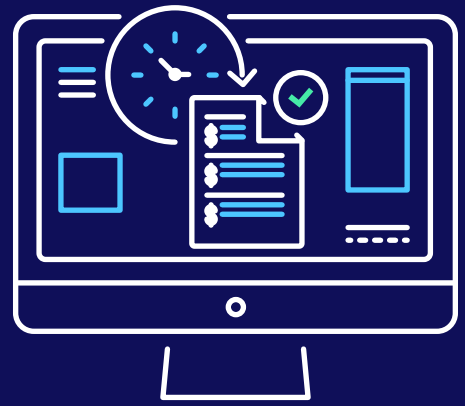


# Outsourcing Your Patient Statements is Time-and-Cost Efficient.



## What's Holding You Back?

Have you debated outsourcing your patient statements, but aren't sure if it's the right move for your practice? Take a look at our answers to physicians' FAQs:



### How much time will we save by outsourcing?

Take the time your staff currently spends printing, folding, and stuffing the statements into envelopes, then stamping them, and subtract *all of it*. With Patient Statements from eClinicalWorks and Change Healthcare, patient billing is integrated and automatic. It's effortless.

For example, if you send 40 statements a day, it might save 30-40 minutes each day; if 80 statements, you could save 1-1 1/2 hours. Multiply that by weeks or months and you'll see it typically saves hundreds of staff hours annually.



### How much money will I save?

We estimate you can save \$1.11 per statement\* based on time, paper, envelopes, ink, and postage savings. Multiply that by the number of statements you send annually to estimate your total cost savings.



### Can I trust that my statements will go out promptly and be delivered quickly?

We have a next business day standard turnaround for mailing patient statements. Your billing information is delivered to us electronically, enabling us to efficiently process, print, and mail your statements, then deliver a daily summary report back to you. If you choose our address-cleansing\* service, we can also detect outdated addresses and correct them before statements are mailed, saving rework and helping to ensure prompt delivery.



### Are the statements professional quality?

Yes. We offer a four-color printing process via the most advanced printers and use high-quality paper stock.



### Is the billing automation secure?

Yes. We adhere to world-class information security standards. Our certifications include HITRUST, FISMA, EHNAC, and HNAP-EHN. We also process any returned mail and facilitate destruction. [More than 20,000 providers trust Change Healthcare with their patient billing and statements.]



### Any other benefits?

- Save time ordering materials/keeping an inventory on-site
- No implementation fee since you're already an eClinicalWorks customer
- We can typically launch our automated statements within 2 weeks.

For more information, please visit the [Patient Billing & Statements webpage](#).

\*NCOA Link® is a registered trademark of the United States Postal Service.

**CHANGE**  
HEALTHCARE

Insight. Innovation. Transformation.

#### About Change Healthcare

Change Healthcare (Nasdaq: CHNG) is a leading independent healthcare technology company, focused on insights, innovation and accelerating the transformation of the U.S. healthcare system through the power of the Change Healthcare Platform. We provide data and analytics-driven solutions to improve clinical, financial, administrative, and patient engagement outcomes in the U.S. healthcare system.

© 2021 Change Healthcare LLC and/or one of its subsidiaries. All Rights Reserved.

[changehealthcare.com](https://changehealthcare.com)